



# NCH update report

Time: 6:00pm

Date: Tuesday 11<sup>th</sup> September 2018

Presented by: Luke Walters

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p><b>Grander Designs</b> Improvement works continue across the City replacing kitchens, bathrooms, windows and doors when they are due for renewal through a planned programme of works. Surveys for stock condition, structural and energy performance are continuing across the City.</p> <p>Dane Court scooter store work is on-going and works at Woodview Court have now started.</p> <p><b>Low rise - Morley, Haywood, Byron, Keswick (The Courts)</b> Byron Court is a little behind schedule but work is going well with the external wall insulation on the building due to complete by October. Works to Haywood and Morley will be brought forward to try and finish ahead of the March deadline.</p> <p>The show flat at Keswick has been a success to help tenants &amp; residents understand the make-up of the flats and as a learning curve to understand</p>	Information

	<p>the impact on residents. The internal remodelling works will be intrusive for residents so we are exploring options to offer respite.</p> <p>A message survey was sent asking Byron residents if they used the bin chutes, more than half of those who responded do not use them and would prefer an option to recycle. More engagement and consultation is to be arranged.</p> <p><b>2050 Properties</b> Battery storage has been installed, but is yet to be commissioned. Hopefully further funding will be agreed in a couple of weeks to roll out the project to other properties.</p> <p>The Decent Neighbourhoods Team is also working with the NCH Energy Team to consider options for the boundary and external improvements to the West Walk area of the ward. NCH are amidst delivering their 2050 homes programme to this area and new boundaries would increase the overall finish to this project.</p> <p><b>Victoria Centre</b></p> <p><b>Lifts-</b> the passenger lift replacement programme is progressing well.</p> <p><b>Ventilation</b> - Tender has been awarded to DC-UK for roof top fans - works will include replacement of fans, clean and replace vents. A programme of works is being collated for agreement and sign off.</p> <p><b>Roof Garden-</b> Victoria Centre roof garden has been delayed due to</p>	
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		<p>agreements needed by Intu which had originally been given but then rescinded. We are now in a position where all licence agreements have been concluded and works are due to commence on site week commencing 8 October 2018.</p> <p>Programme is 18 weeks to be completed this financial year, 12 week lead in from Highways.</p> <p><b>Bin Chute</b>-The bin chute near passenger lifts 4 and 5 remains out of order. A specialised company have conducted more in depth surveys, which identify the chute lining is damaged in an area maintained by INTU. With the specialised company, we have looked at various ways to complete the repair with the only option being to remove the lower ground floor wall to access the chute. As this is an INTU managed area, we are working with them to progress the repair.</p> <p><b>Sprinkler System Victoria Centre</b></p> <p>Work has commenced on the design of the fire sprinkler system to be installed at Victoria Centre flats. This is a key activity to progress prior to commencing on site in 2019 as design and delivery discussions need to be agreed in advance with Intu to prevent any delays to the works programme. NCH Construction, Repairs and Maintenance team will be undertaking the installation of the Sprinklers at Victoria Centre.</p>	
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2	Area Regeneration and Environmental Issues	<p><b>Decent neighbourhoods</b></p> <p><b>Dales</b>                  The funding has now been approved for the major improvements works to Radbourne Road estate and this will see us deliver a resurfacing scheme to properties 1-35 during the first phase. This will provide these properties with frontages the occupants can utilise and keep tidy, rather than the current solution that does not encourage this. We are also upgrading the planters and carrying out further works to help tackle the fly tipping issues in this area. Works are due to commence in September 2018. The Decent Neighbourhoods Team are also in the process of completing the environmental works to Newark Crescent following the energy works that have recently been completed there.</p> <p>We are also working with NCC highways to develop a parking scheme on Lancaster Road as this has been identified as a local issue. We are asking this area committee for the approval of environmental funding towards this project.</p> <p><b>St Anns</b>                  We are exploring the options for new parking within the Sargent Gardens area and this is currently with NCC Highways for feasibility and costing. There are some technical issues in relation to drainage in this area, so we have to explore whether these make the project too costly to proceed. Further update to be presented to future area committees.</p> <p>Stonebridge regeneration project tidying up properties around new build</p>	Information
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		<p>sites - fencing, garden, sheds etc - working with NCC, planning application has been set through, Strict design code. Mobilisation starting with a view to insourcing the fencing part to CRM.</p> <p>The NCH Decent Neighbourhoods Team continue to work with the ward Cllrs, Housing colleagues and NCC Neighbourhood Management team to identify priority projects for this ward and will present ideas and funding requests to future area committees.</p> <p>This includes West Walk area. This comprises of improving boundary treatments and communal court yard areas. Further works proposed are resurfacing, replacing fencing and improvements to the street scene and security.</p>	
3	<p>Key messages from the Tenant and Leasehold Congress</p>	<p><b>Tenant Academy courses delivered and number of attendees</b></p> <ul style="list-style-type: none"> <li>• Practical DIY, 15 June, 7 attendees</li> <li>• Basic Booking, 14 June, 10 attendees</li> <li>• Women in Construction, 26 June, 12 attendees</li> <li>• How to start a market stall , 2 attendees</li> <li>• Practical Face painting, 29 June, 8 attendees</li> <li>• First quarter stats April to June = 105 course attendees</li> </ul> <p><b>Garden Competition – 76 entries received for 2018</b></p> <p><b>Tenant and Leaseholder Fun Day at Bulwell Academy, 12noon to 4pm – 15<sup>th</sup> September – all tenants and leaseholder and their families invited.</b></p> <p><b>UKHA Celebration Event at the Council House on 14<sup>th</sup> August – all NCH volunteers/involved tenants, including Street and Block Champions are</b></p>	<p>Information</p>

		<p>invited to get involved in celebrating NCH becoming Landlord of the Year 2018.</p> <p><b>Just Grow</b> projects and activities, funded by NCH, have been and are currently being delivered by the Nottingham Growing Network across the City at Bulwell Forest Garden, Summerwood Garden, Arkwright Meadows Garden and Windmill Community Garden – all tenants and leaseholders are invited across the City, including resident volunteers who help make a difference.</p>	
4	Tenant and Residents Associations updates	<p><b>Sneinton Tenants Outreach Programme STOP TRA</b> Bi monthly public meetings held at King Edwards Park Pavilion.</p> <p>The Sport England ‘Doorstep Clubs’ project is successful with good partnership work with Police, NCH, NCC</p>	Information
5	Area Performance Figures	See Appendix 2	Information
6	Good news stories & positive publicity	The Morley Court grand opening on 18.08.18 was well attended by tenants and residents. The opening was marked by a cake being cut by the daughter of a new tenant.	Information